

UP-X500

FOCUS ON THE UP-X500

EPoS touch screen terminal.

The EPoS solution that works harder for you.



- Small, compact footprint
- 12.1" full colour TFT LCD screen
- Cutting edge design
- Adjustable viewing angle

SHARP

UP-X500

One thing is certain in the hospitality industry; only the customer gets to take it easy.

For those involved, dealing with a constant stream of drinks orders, table bookings, split bills and reservations is the norm. When you add in that this frequently involves co-ordination between reception, bar, kitchen and back office, you can see why the hospitality industry is considered one of the most demanding industry sectors.

Such a demanding environment requires a unique electronic point-of-sale (EPoS) system – one capable of combining efficiency, reliability and flexibility in one extremely robust package

In response to precisely this need, Sharp, one of the most well-known and respected names in the technology sector, has developed the UP-X500 touch-screen console with Venta™ EPoS software. Designed in tandem to ensure total compatibility, the UP-X500 with Venta™ is the leading complete, single package EPoS solution on the market. Designed using all of Sharp's expertise and experience in the technological and manufacturing fields, the UP-X500 combines a top-of-the-range workstation with the application functionality needed for today's high paced hospitality industry.

A tough little customer

Built with a cutting-edge and eye catching design, to the most stringent criteria, the UP-X500 is custom-built for today's hospitality environment.

Providing a touch-screen terminal, that doesn't require a keyboard, the UP-X500 is compact enough to fit seamlessly – and discreetly – into any sale point area. The screen itself features a 12.1", full-colour LCD display, creating an attractive, user-friendly interface that minimises operator training.

The UP-X500 is fluid resistant to guard against spillages*, whilst a twin friction hinge ensures the display is flexible enough to adjust when required, but will remain firmly in position when being operated.

For security, each console is available with the Sharp contactless clerk key system. Every single key is unique, protected by a 64-bit encryption code, and needs only contact to gain full access.

*IPX2 compliant.



Brains and brawn – in one

What makes the UP-X500 such an attractive – and unique – package is that it combines the power of a complete software solution together with leading edge terminal hardware.

The Venta™ software package utilises the SQL Server standard platform that allows maximum flexibility. Loyalty schemes, workforce supervision and special offers can all be easily automated. Meanwhile, customer comments and requests – for example: one steak, well-done, no sauce – can be passed through the system direct to the kitchen, rather than needing an operator to deliver them in person. Add in the fact that this solution is fully Chip and Pin compliant and it is easy to see why this truly represents the total solution.

The UP-X500 also automates and simplifies nearly all standard end-of-the-day procedures, allowing supervisors the freedom to concentrate on analysis and customer service rather than the time consuming detail of stock taking and paperwork. And, as a fully scalable system, this back-end automation can be extended to back-office and head-office scenarios.





- ✓ High speed order entry
- ✓ Automatic timed price change
- ✓ Product picturing on buttons
- ✓ Full PMS links
- ✓ Automated invoice and billing
- ✓ Graphical tableplan
- ✓ Advanced bill splitting feature
- ✓ Promotional features
- ✓ Full reporting available from the terminal
- ✓ Chinese kitchen printing

BAR

The UP-X500 and Venta™ combines:

- High speed entry of drinks orders
- Automatic management of happy hours and concessions
- Minimal training to combat the effects of high staff turnover
- Multiple operator capability
- Water resistant casing to protect against spillages

RECEPTION

The UP-X500 and Venta™ allows for:

- Full control of booking and reservations when linked to PMS software
- Automated invoicing and billing procedures
- Recording of all inputs and activities

RESTAURANT

The UP-X500 and Venta™ allows you to put the customer first. This includes:

- Graphically supports customisable ordering
- The ability to split bills according to item or individual
- Tracking of table availability

CAFÉ/BAR

The UP-X500 and Venta™ can:

- Handle mixed food and drink orders
- Process special drink/meal concessions automatically
- Include reporting. Functionally able to differentiate food and drink orders

KITCHEN

The UP-X500 and Venta™ are there to bridge the gap, including:

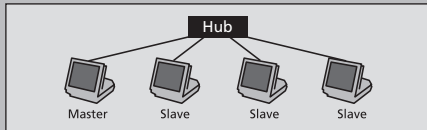
- Direct sending of orders from the Point-of-Sale to kitchen
- The ability to split orders according to course



UP-X500

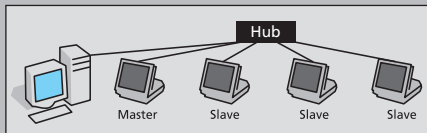
The Sharp UP-X500 is designed with scalability firmly in mind. Each console can operate as a stand alone unit or be configured as part of a chain of consoles.

Stand alone configuration



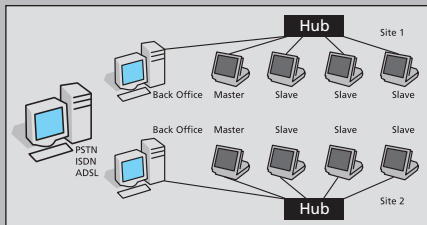
The UP-X500 can exist as a single entity, or be linked into a self contained chain over a standard Ethernet LAN. All units will offer identical functionality to all users (software dependant).

Back office PC configuration



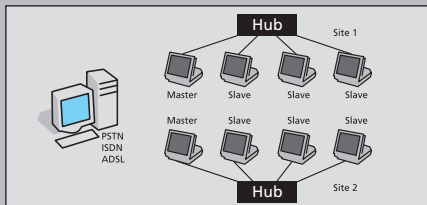
For ease of in-house trend analysis and book-keeping, any number of UP-X500 units can be linked to a back office PC. Details of sales, refunds and workforce activity can be automatically formulated and reviewed (software dependant).

Back office/head office PC configuration



Where multiple sites are overseen by a centralised office, back office reports can be compiled and sent, using PSTN, ISDN or ADSL, to a head office PC. This allows large organisations to view their activities at a holistic and granular level (software dependant).

Head office PC configuration



Alternatively, if a company runs multiple branches but doesn't want or need a back office at each location, the individual units can be configured to report directly back to the head office PC. An Ethernet LAN is used for internal communication, and then combined reports are sent through a master unit across PSTN, ISDN or ADSL link (software dependant).



Specifications

Display	Type	TFT colour LCD
	Size	12.1" full screen
	Resolution	XGA (1024 x 768 dots)
Keyboard	Type	Touch key (analogue touch key)
CPU	Type	VIA Eden
Memory	Flash ROM	None
	HDD	40Gb
	RAM	Std. 128Mb (SDRAM) Up to 512K
Network	LAN Port	10 base T/100 base TX
I/O Port	Serial Port	Std. RS-232 Port x 3 (D-sub 9 Pin)
	USB Port	Std. 2 Ports (USB II)
	Drawer	Std. 2 Ports
	PS/2	Std. 1 Ports
	LPT	Yes
	MCR	Std.
	Pole display	Optional (for UP-P20DP/B)
	Integrated disp.	Optional (for UP-I20DP) (Impossible to use both UP-P20DP/B & UP-I20DP)
	Clerk key	Std. Contact-less (Keys optional)
	Audio	No
Extended slot	PCMCIA 2 Slot	
OS	Provision	None (Support Windows 2000/XP/XP Home)
Application	None	

UP-X500 Option List

Item	Model Name	Specification
Customer display	UP-I20DP	2 line 20 digits dot display mounted in the cabinet
Customer pole display	UP-P20DPB (Black)	2 line 20 digits dot display
Remote drawer	ER03DWB4 ER05DWB5	
Receipt & journal printer	ER01PUG	2 station (receipt/journal) printer
Contactless clerk key	UP-R10CL	10 key set
Wall mount kit	UPW01MK	

Specifications may be subject to change, without notice. All copyright and trademarks acknowledged.

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