

UP-3500

SHARP

MOVE UP TO THE NEW UP-3500

Powerfully functional and perfect choice
for hospitality and retail.



- 12.1" High Resolution LCD colour touch-screen
- Rich features and functions
- Stable and robust embedded POS terminal
- Enhanced ease of use
- Aesthetically pleasing hardware design
- Small compact footprint
- Suitable for a wide variety of hospitality and retail usages

So much of what you want, in such a compact footprint.

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Bill separation menus

Building on the successful UP-800 platform, Sharp continues to offer the highest level of bill separation functionality for a machine of this class. It is possible for bills to be split by item, number of persons or by amount. When bills are split by the number of people, individual receipts can be printed separately or all together to save time for the clerk or cashier. To save paper, a cumulated bill giving the total amount without individual items can also be printed from the UP-3500.

Bill transfer

It is possible to transfer bills to another open table or even to a new table. For the small hotel environment, it is even possible to transfer a bill to a room for payment at the time of checkout.

Recall transaction

For ease of use, Sharp offers a recall transaction feature which allows staff to view previous transactions on screen.

Promotional menus

Sharp offer a flexible and comprehensive promotional menu. This includes discounts by percentage, by amount, by mix and match or even by giving a free item. In busy hospitality and retail environments, promotions sometimes change depending on the time or the day of the week, and the UP-3500 is able to set promotions on a day or time specific basis.

Overlapped clerks

For fast and efficient customer service in a busy hospitality environment, it is possible for one clerk to log-on to a machine even if another clerk is still logged on.

Peace of mind with integrated SD card slot

A built-in SD card slot allows peace of mind as data can be backed-up and restored to and from the memory card.

Stability and robustness that's well tried and tested

The UP-3500 is based on Sharp's tried and tested embedded POS technology. As a result, it is a very stable and robust platform that is extremely reliable. For even further peace of mind, sales and programming data can be backed up and saved to an SD card in the integrated slot. An electronic contactless clerk key body is included as standard and allows secure clerk log-on and off using the optional 64-bit contactless clerk keys.

Easy to install, easy to maintain, easy to use

Straightforward to install and maintain, the UP-3500 also offers an instant power on – and unlike other machines, it can be used immediately after turning on the power switch. The screens can be designed to allow ease of use for all users, with items and function menus laid out in an intuitive manner. Another welcome improvement is to the auto-key functionality, so many more routine tasks can be simplified and carried out with the touch of a button.

Scaleable to suit your environment

The flexible UP-3500 can be used in a variety of different hospitality and retail environments, either as a stand-alone single machine, or a network of several machines connected through standard Ethernet technology. Thanks to 5 inbuilt serial ports, a variety of different third party peripherals can be connected to maximise business efficiency. For example, barcode scanners, third party printers, weighing scales, Chip & PIN terminals and smartcard readers*. The flexible screen design of the UP-3500 means that screens can be tailored to each individual requirement, from having many large buttons to a maximum of 132 on screen buttons.

Space saving sophistication

For sites where space is at a premium, the UP-3500 has a small footprint which means that more space can be devoted to customer interaction. The tilting mechanism allows the user to adjust the LCD touch-screen to the optimum angle. Aesthetically pleasing, the black cabinet is a proven design that's been successfully used on other Sharp touch-screen machines.

*In some cases, requires additional software.





Authority controlled

It is possible to set various levels of authority so that clerks have access to the tasks and menu screens that are only relevant to their job-role. For added security, clerks can be logged off the UP-3500 after a pre-determined amount of time.

Time and attendance feature

To keep track of staff working and break times, a time and attendance function means that clerks' working times can be monitored from within the EPOS terminal.

PLU information text

Using the high resolution TFT colour screen, all clerks can view product information to enable them to give customers better levels of service.

E.g. Wine-tasting notes, ingredients, cocktail recipes.

Room GLU function

For small hotels or restaurants that have accommodation facilities, restaurant bills can be transferred to the relevant room account for settlement at a later time.

Advanced reporting features

The UP-3500 offers a wide variety of sales and product reports to help managers with improving the level of business analysis. For example, to judge the effectiveness of promotions, a PLU promotion report can be produced from within the POS terminal.

Flexibility with screen designs

The UP-3500 offers a number of different key sizes so that screens can be designed to be intuitive and easy to use for the user. For added flexibility, the position and height of the receipt window can be set – and there is even an optional function bar at the bottom of the screen where commonly used keys can be placed. An easy scroll-through PLU menu design means that it is fast to locate items on screen, thus giving quicker customer service.

Keep track of customers

To enable you to get closer to your regular customers, the UP-3500 has a customer file where you can register your customer's name, address and VAT number. This customer function also allows you to assign customers to a particular price level or to even give them a particular percentage discount. Once a customer file is set up, account customers can charge transactions to their account and pay off balances at a later date.

The customer function also supports swiping of customer cards with the optional magnetic card reader, or to search for the customer's details quickly from the database on the UP-3500. This means that it is quick and easy for you to identify your regular customers.

To add new customers, the UP-3500 also has a useful 'learning function' which makes it simple to enter the details of customers who aren't yet registered.

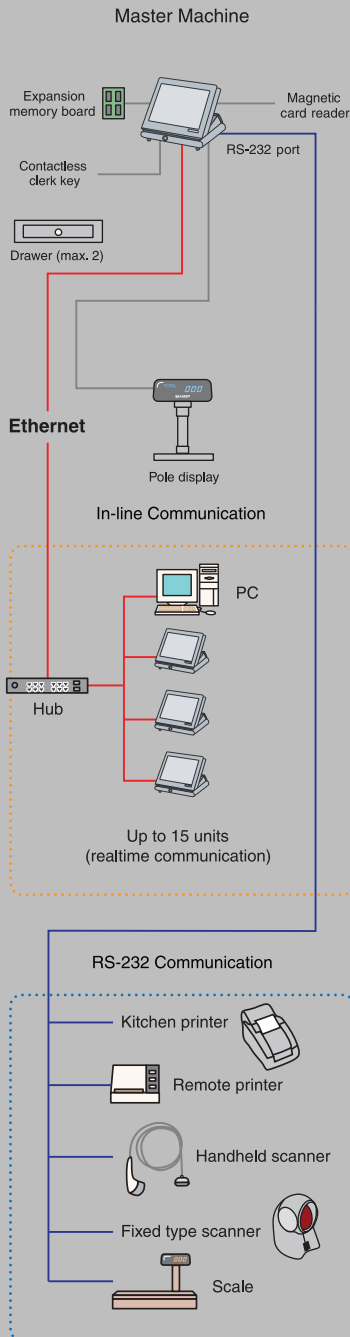
Reward your customers

The UP-3500 has an integrated Bonus Points function which gives you the facility to reward customers for their purchases of certain items or for certain amounts. A bonus points coupon can be issued depending on the items purchased or the amount spent. Redemption is also simple as you can set the threshold for how many points need to be redeemed to get a particular discount.



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The flexible and scalable UP-3500 is suitable for your everyday requirements.



Dealer Stamp

UP-3500 Specifications

LCD Size	12.1", Backlit TFT screen
Resolution	1024 x 768
Fanless	Yes
Drawer Ports	2
RS232 Ports	5 (1 of which is powered: 5V)
Ethernet LAN	TCP/IP; 10 Base-T/100 Base-T
MCR	Option
Memory Card	SD Card
Clerk Keys	Contactless Clerk Key Body included (optional keys UP-R10CL2)
Scanning	Yes
Chip & PIN	Yes (option*)
Smartcard Link	Yes (option*)
Scale Link	Yes
Tax Rates	6
Currency Conversion	9 Rates
Number of Customers	1,000-8,000 (depends on level of detail)
Time and Attendance control	Yes (time-in; time-out; break start; break end)
Number of Departments	20-99
Number of PLUs	12,000 (standard) - 65,000 (using RAM expansion board)
Number of Clerks	255 Max
Number of GLUs	50 (standard) - 500 (using RAM expansion board)
Max Number of Keys on Screen	132
Max Number of Screens	31 (30 screens plus 1 bill separation screen)
Bill Separation	By item/amount/person
Bill Transfer	Yes
ROOM GLU	Yes
Promotional Menus (Mix 'n' Match)	Free item/% discount/cheapest free/set price/amt discount date & time specific
Learning Function	Scanning/customer
Overlapped Clerk	Yes
Recall Transaction	Yes
PLU Menus	Max 150 PLUs per menu
Auto Keys	99 Max (up to 50 key operations per key)
Dimensions (W x H x D)	307 x 295 x 313mm
Weight (kg)	4.4kg

UP-3500 Option List

ER-03DWB4	Remote cash drawer
ER-05DWB5	Remote cash drawer
ER-48CC3	Coin case for ER-03DWB4
ER-58CC	Coin case for ER-05DWB5
ER-01PUG	External receipt and journal printer
UP-I20DP	Integrated customer display
UP-P20DPB	Remote customer pole display
UP-R10CL2	Contactless clerk key
UP-E13MR2	Magnetic card reader
UP-S04MB2	RAM expansion board

*For further details about additional options not listed above, contact your Sharp dealer.

Dimensions and weight are approximate.

Design and specifications are subject to change without prior notice.

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Sharp Electronics (UK) Ltd.,
4 Furzeground Way, Stockley Park, Uxbridge, Middlesex, UB11 1EZ
Tel: 0208 734 2000 Fax: 0208 734 2400 Website: www.sharp.co.uk